

## OOHNA Member Login “Forgot Password”

Go to the [Member Login](#). **If you do not remember your password, DO NOT key in your username.** INSTEAD, click on “**Forgot Your Password**”. You will then follow the prompts. Only enter your USERNAME when it prompts you for it.

The system will then email you a **temporary password** to your **primary email address**.

You can then enter your personal portal with your username and the temporary password the portal emailed you.

Once you finish in your web portal, we recommend you change your password to something more manageable.

You can change your password from the left column under ACCOUNTS “**Change Password**”

**Remember to write down your username and your new password.** If you run into any problems, please email [coordinator@oohna.on.ca](mailto:coordinator@oohna.on.ca)

***If you have forgotten your username, please email [coordinator@oohna.on.ca](mailto:coordinator@oohna.on.ca)***